

DEUTSCH - ESPAÑOL - FRANÇAIS - ITALIANO - NEDERLANDS



SCAN NACH  
DEUTSCH



ESCANEAR POR  
ESPAÑOL



SCAN POUR  
LE FRANÇAIS



SCANSIONE PER  
L'ITALIANO



SCAN VOOR  
NEDERLANDS



SCAN FOR  
ENGLISH

FOR OTHER LANGUAGES GO TO [KIQSCOOTER.COM/MANUALS](http://KIQSCOOTER.COM/MANUALS)

**KIQ II**  
[WWW.KIQSCOOTER.COM](http://WWW.KIQSCOOTER.COM)

**ENGLISH USER MANUAL**

SEE BACK FOR OTHER LANGUAGES - SEHEN DIE RÜCKSEITE FÜR DEUTSCH - VEA DETRÁS PARA EL ESPAÑOL - VOIR RETOUR POUR LE FRANÇAIS  
VEDERE INDIETRO PER L'ITALIANO - ZIE ACHTERKANT VOOR NEDERLANDS

## Manual

### Introduction

- Congratulations on the purchase of your KIQ scooter.
- For your driving safety, please read this user manual carefully before use and ensure that you are able to ride the scooter safely. Reading all the safety warnings and tips listed in this manual will be helpful for you to control the scooter correctly.
- Improper operation may result in personal injury.
- People without experience, poor ability and/or physical coordination, should not ride the KIQ scooter.
- For your safety we advise that all maintenance and mechanical repairs are carried out by an approved dealer, so as not to negate your warranty.
- For all legislation pertaining to e-scooters, please check your government's website for the relevant laws and regulations.
- Should you have any questions, please contact your local KIQ dealer.

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# 1 Safety Notes

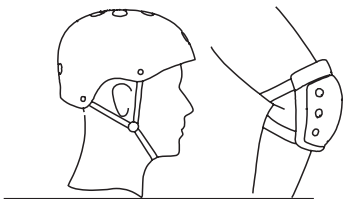
## 1.1 About safety

There's a risk with any vehicle, including e-scooters. For your safety, please learn to ride safely and obey the local rules.

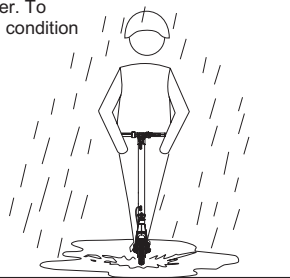
- Please check for tire damage and make sure that the spare parts are tight before riding. Please contact your local distributor in the case of an unexpected situation.
- Please do not do anything that may harm other people or their properties with the e-scooter.
- Any modification of the e-scooter is prohibited as it will change its performance or damage the structure, which may bring serious injury.
- Please do not put the electric scooter in the water, which will not only damage the electric scooter, but also cause a safety hazard.

## 1.2 Safety Precautions

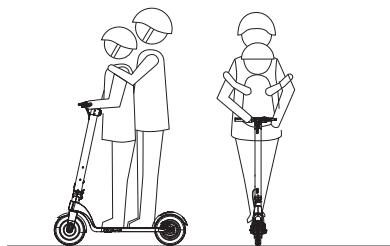
Please note that you may lose balance, crash or fall down when you ride an e-scooter. To avoid injury, you should be familiar with this manual and keep the e-scooter in good condition



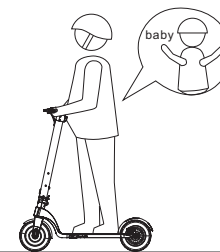
⚠ Safety measures should be taken before riding, eg: wear sportswear, helmet, kneecap, elbow pads and so on.



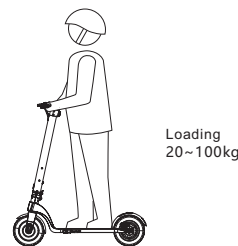
⚠ Avoid riding your e-scooter in heavy rain, ice, snow and high winds.



⚠ DO NOT ride with loading.  
DO NOT ride with two people or more, just one rider.



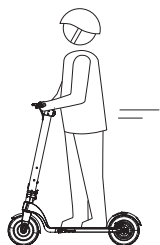
⚠ People between 14 and 60 years old may use the product  
DO NOT ride the vehicle during pregnancy.



⚠ Max Loading: 100 kg.



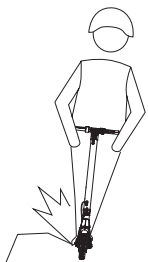
⚠ DO NOT ride under the influence of alcohol or medication.



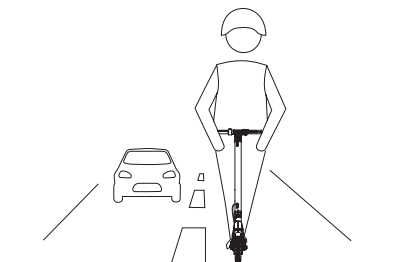
**⚠ DO NOT** use a mobile phone or listen to music when you ride the e-scooter.



**⚠** Look out for uneven surfaces and slopes of more than 15°. Also please avoid riding in ice and snow.



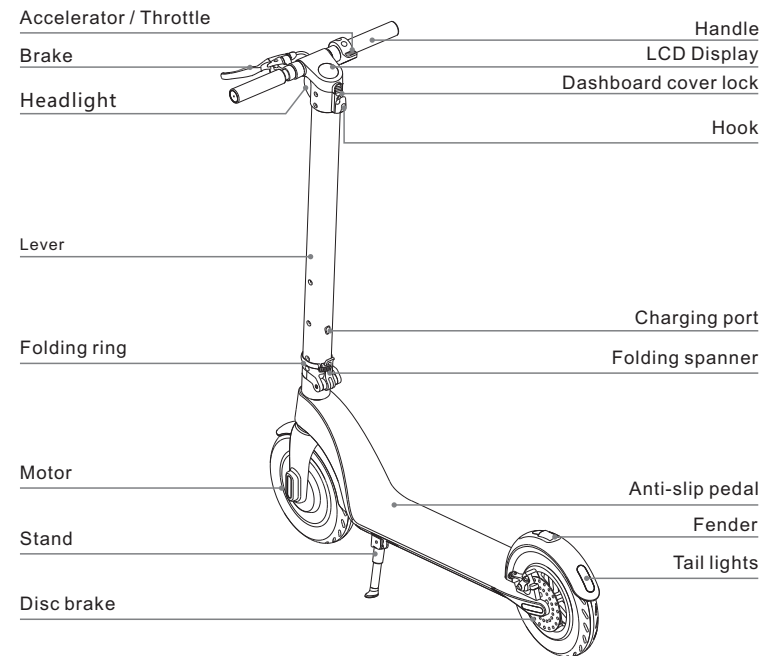
**⚠ DO NOT** use in dangerous areas, where the tires could be punctured or damaged.

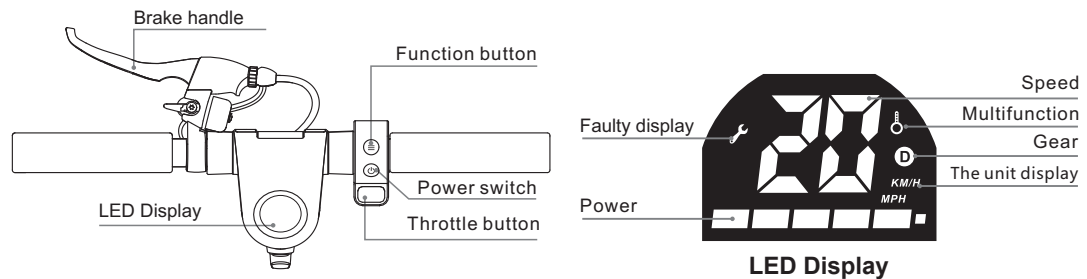


**⚠ DO NOT** ride the scooter on walking paths.

## 2 Product Introduction

### 2.1 Overall View

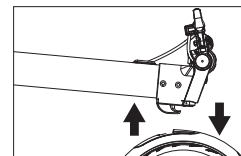
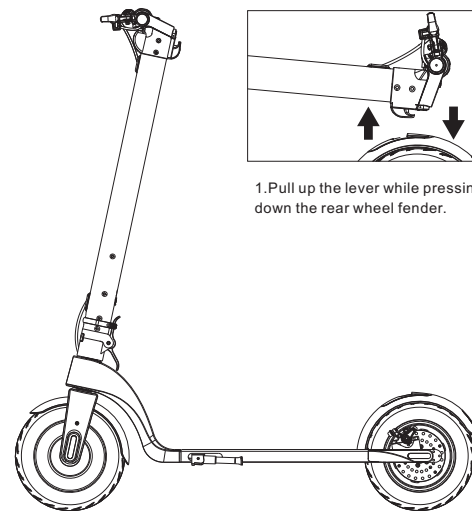




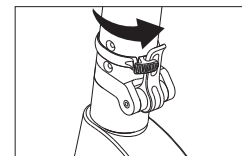
## Instructions of Buttons

- 1 **ON/OFF:** hold down the power button to turn the scooter on or off.
- 2 **Acceleration:** to accelerate, place your lead foot on the footplate. Push off with your trailing foot whilst holding the throttle of your e-scooter to take off.
- 3 **Brake:** to brake, use the handbrake whilst lightly stepping on the rear fender to slow your e-scooter down.
- 4 **Short press the function key to adjust the speed mode:**  
 Eco Mode: no gear icon on the display.  
 Normal Mode: white gear icon on the display.  
 Sports Mode: red gear icon on the display.
- 5 **Headlights:** Tap the function button twice to turn on the headlights.  
 In the light-on state, tap the function button twice to turn off the headlights and taillights;
- 6 **Cruise control:** keep the current speed for 6 seconds to enter the cruise mode (you will hear a beep);  
 Exit the cruise control mode by pressing or letting go of the throttle button or braking.

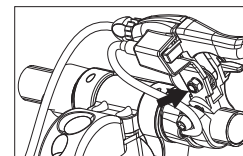
## 2.2 Assembly instructions



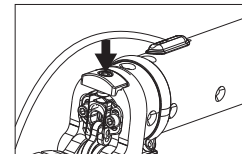
1. Pull up the lever while pressing down the rear wheel fender.



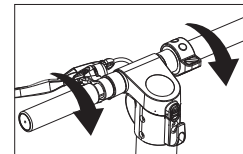
2. Raise the pole, fasten the folding spanner and use the folder fixing ring to fix the folder wrench.



3. Fix the brake lever with an M6 hex wrench.

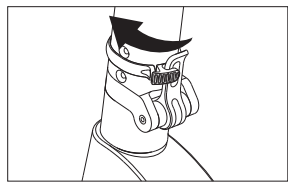


5. Properly adjust the folder screw

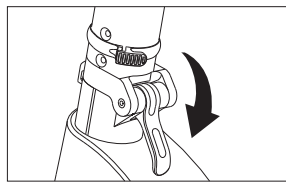


4. Tighten handlebars (Pay attention to the direction of rotation when tightening).

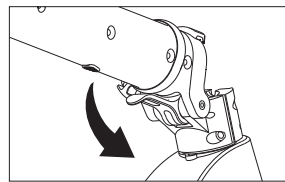
## 2.3 Folding chart



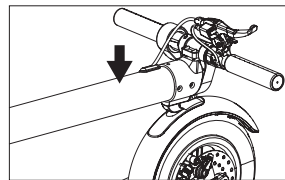
1. Loosen the folder fixing ring.



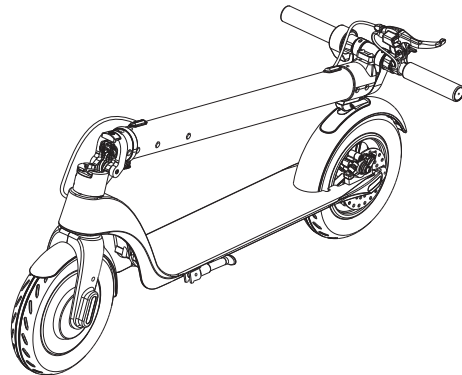
2. Open the folding lever.



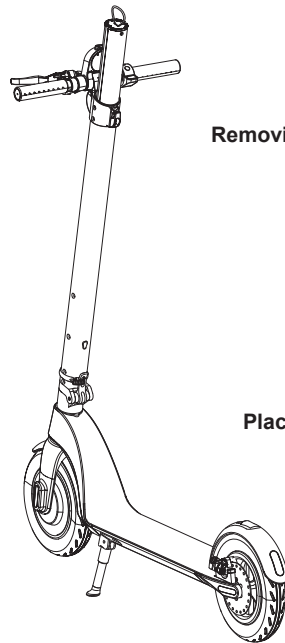
3. Open the folding wrench and lower the pole.



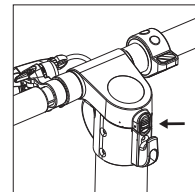
4. Align the hook with the hole of the rear fender and press down.



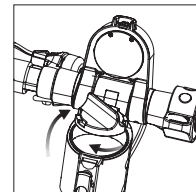
## 2.4 Battery removal and placing instructions



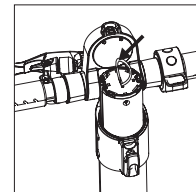
Removing



1. Pull up and press the dashboard cover lock to open the cover

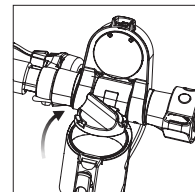


2. Unscrew the battery cover

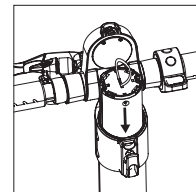


3. Pull the battery straight up to remove the battery

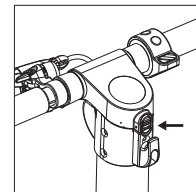
Placing



1. Open the dashboard cover and battery cover

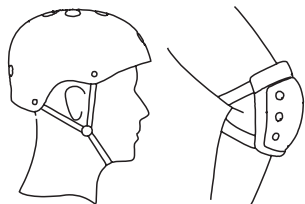


2. Align the battery groove with the groove in the pole and slowly put the battery inside (please pay attention to the groove direction)

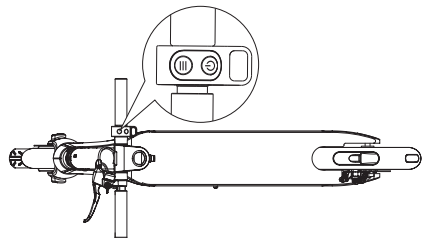


3. Tighten the battery cover and push the dashboard cover lock down to complete the installation.

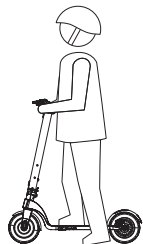
### 3 How to ride the scooter



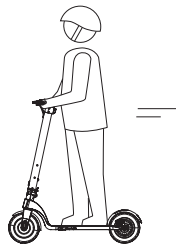
Please wear helmet, kneecap, elbow-pad when you learn to ride the scooter.



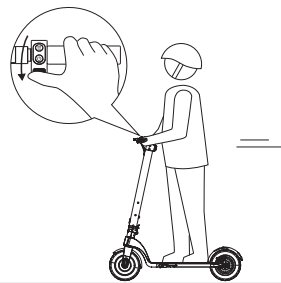
1 Press the POWER button for 2 seconds.



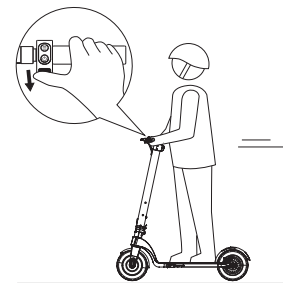
2 Put one foot on the pedal. Push off the ground with your strong leg.



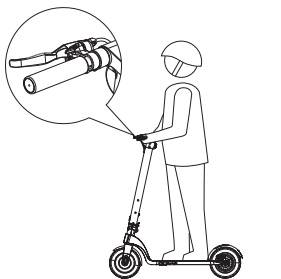
3 Balance both feet on your scooter when you have enough momentum



4 Press the THROTTLE button slightly on your right hand to start and rotate the handle to turn



5 Press the THROTTLE button to speed up. Do not ride too fast.



6 Press the brake lever to brake, and gently press the rear fender to assist the brake.



7 When the scooter stops or run at a slow speed, you can get off.

## 4 Battery Instruction

The instruction shows how to charge and maintain the battery, some safety notices and the specification. Please use the battery properly according to this instruction to prolong the battery life and its performance.

### 4.1 Battery Parameters

Name	Parameter	Name	Parameter	Name	Parameter
Type	Li-ion battery	Working Temperature	0°C-35°C	Store Time (-10°C-40°C)	3 months (full charge)
Charging Time	3-4 hours	Charging Temperature	0°C-35°C	Initial Volume	5Ah/6.4Ah
Voltage	36V	Max Charging Voltage	42V	Max Charging Current	2A

### 4.2 Battery Safety

Do not continue to use the battery when the following conditions occur:

- The battery of the electric scooter should be used only with local law. Only for professionals to disassemble and maintain the battery.
- Odor or excessive heat; leak any substance; do not touch anything leaking from the battery.
- Do not let children and animals touch the battery. You must unplug the charger before installing the battery or riding. In the case of charging, it is very dangerous to do anything related to electric vehicles.
- If you want the electric scooter to run most efficiently, the battery must be charged and used within the temperature range indicated in the battery specifications.
- Lithium batteries are considered dangerous and require local law to allow transportation.
- The battery contains dangerous substances. Please do not open the battery. Do not insert anything into the battery.
- It is forbidden to charge a lithium battery that has been over-discharged. A battery that has been over-discharged has a safety hazard and can only be scrapped.

Tip: When the internal temperature of the battery exceeds 45 °C, the battery is protected.

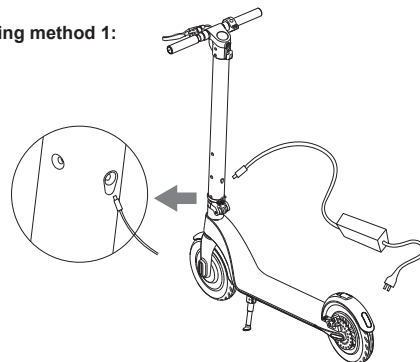
⚠ Do not charge the battery at high temperatures (45 °C) or charge the battery in a high temperature (40 °C) environment. Only

⚠ use the original charging equipment to charge the electric scooter.

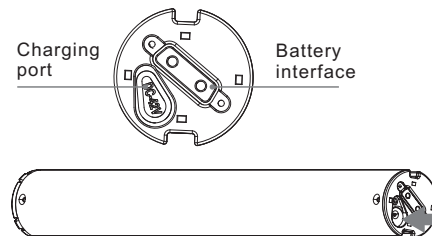
### 4.3 Charging

- Open the charging port cover. Make sure the charging port is clean and dry.
- Connect the charger with the battery and the other end with power (100V-240V;50/60Hz). Make sure the charging indicator is on.
- When the indicator light on the charger changes, the charging process is normal. Otherwise check if the line connection is good. When the indicator on the charger has color change, it indicates that the battery has been filled to 99%.
- Please stop charging; over-charging will affect the battery life.

#### Charging method 1:



#### Charging method 2:



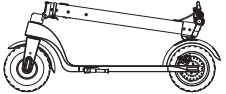
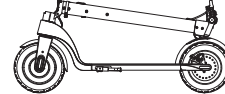
#### Tips:

Open the silicone charging port, plug the charger DC plug into the battery charging port; plug the power cord into the charger, then connect the other port to the socket (100V-240V; 50/60Hz), and confirm the charger indicator is on normally

**Always cover the charging port with the anti-dust cap after charging.**



## 5 Specifications

Item	KIQ II	KIQ II PRO
<b>Product</b>		
<b>Scooter Specifications</b>		
Unfolded size	1073*420*1176mm	1083*420*1186mm
Folded size	1073*420*450mm	1083*420*460mm
Height from pedal to ground	110mm	115mm
Net weight	12.5kg	13kg
<b>Basic Information</b>		
Capacity	36V/5Ah or 6.4Ah	36V/5Ah or 6.4Ah
Motor power	350W	350W
Mileage per charge	15-20km	20-25km
Max speed	20km/h	20km/h
Max loading	100kg	100kg
Climbing angle	15°	15°
<b>Charger Specifications</b>		
Input voltage	100-240Vac	100-240Vac
Frequency	50-60Hz	50-60Hz
Output voltage	42V	42V
Output current	2A	2A
Store temperature	-10°C-35°C	-10°C-35°C

## 6 Maintenance

### Maintenance considerations :

- Make sure the electric scooter charger and charging line are disconnected and ensure that the electric scooter is off.
- Wipe the shell with a soft cloth to clean the electric scooter. Please don't put more lubricating oil on the bearing when you do the maintenance.

### ⚠ Warning

- It is forbidden to clean electric scooters by using a water cannon or soaking in liquid. This will cause permanent damage of the electronic devices in the host.

### Storage

- Please charge your electric scooter before storage, to preventing the battery from discharging for too long. Please ensure charging at least once every three months.
- If the storage environment temperature is lower than 0 °C, please don't charge electric scooter. Please put it in inside environment temperature (above 10 °C) and then charge, storage temperature is - 10 °C to 35 °C.
- Please keep the electric scooter in a suitable place indoor, dry and appropriate temperature. You can mask the electric scooter to prevent from the dust.

### ⚠ Warning

- In order to protect the user's safety, the user can not take apart the electric scooter. By doing so, the user will void the maintenance warranty rights of the product automatically.

## 7 Troubleshooting

Please contact the sales office or the dealer with for repair when the electric scooter fails to ride normally.

Description of error	Solution
Unable to start	Check to see if the battery is powered and the scooter is turned on.
Can not charge	1.Check whether the plugboard has electricity. 2.Check the charger AC plug connection.  3.Check whether the plug of the charger and the charging port of the scooter have been inserted correctly.

## 8 Packing List

### Electric scooter packing list :

KIQ scooter: 1PC

Charger: 1PC

Manual: 1PC

Screws & Wrench: 1 set

Please contact the sales office or dealer if there is any damage or if there are missing parts.

We will replace them for you as soon as possible.

**ENJOY THE RIDE!**

## 9 Product Quality Guarantee

**This product has passed QC inspection and is allowed to be sold in the market.**

The warranty takes effect upon date of purchase with confirmation of purchase with dealers stamp.

Please keep the proof of purchase as this will be needed to confirm any future warranty requirements.

## 10 Product Warranty Card

### Owner file

Name		Sex		Age	
Address					
Telephone				Postcode	
E-mail					
Dealer					
Model			Serial Number		
Dealers Signature			Purchaser Signature		

### Warranty covers:

1. The main body, including handlebar stem, motor and charger for a 1 year period.
2. The battery for a 6 month period.
3. The battery cover, handlebars and rear wheel are not covered by the warranty.
4. Any damages caused by improper use of the scooter are not covered by the warranty.

**Please register your KIQ scooter at [www.kiqscooter.com/guarantee](http://www.kiqscooter.com/guarantee) as soon as purchased for your warranty to take effect. Your warranty start date is the date of purchase.**